

**GALLATIN COUNTY WATER DISTRICT**  
**4500 KY HWY 455**  
**SPARTA, KY 41086**  
**(859) 643-5200**  
**www.gallatinwater.com**

**CUSTOMER AGREEMENT**

I am requesting to have water service with the Gallatin County Water District at the following address: \_\_\_\_\_

MY FIRST DAY OF SERVICE WILL BE ON \_\_\_\_\_  
(DATE)

I understand that I will receive a bill at the first of each month and that it is due upon receipt. After the 10<sup>th</sup>, a 10% penalty will be added to my bill. A reminder notice will be sent to me on the 15<sup>th</sup> if payment has not been received. Any bill not paid prior to the 20<sup>th</sup> of each month is considered delinquent and is subject to disconnection and/or a service charge.

I have paid the \$\_\_\_\_\_ security deposit. In one year my security deposit will be credited with interest to my account providing my payments are made in a timely manner during that year. If the water district develops a problem collecting on a water bill once a deposit has been refunded, the water district has the right to require another deposit be paid. This deposit will not be refunded until the customer no longer requires water service.

The account should be placed in the following name and the monthly bill should be sent to the address below:

\_\_\_\_\_  
**CUSTOMER NAME**

\_\_\_\_\_  
**TELEPHONE #**

\_\_\_\_\_  
**MAILING ADDRESS**

I have received a copy of the payment procedures and current water rates in place at the time of my application for service. I understand that these rates and procedures may change in the future subject to Public Service Commission approval.

\_\_\_\_\_  
**CUSTOMER SIGNATURE**

\_\_\_\_\_  
**LAST 4 DIGITS SOCIAL SECURITY #**  
**(OPTIONAL)**

**GALLATIN COUNTY WATER DISTRICT  
DECLARATION OF DOMICILE FOR  
PURCHASE OF RESIDENTIAL UTILITIES**



**(LANDLORDS OR OTHER ACCOUNTHOLDERS OF MULTI-UNIT DWELLINGS SERVED BY A SINGLE METER  
(MASTER METER) USE THE MULTI-METER DECLARATION OF DOMICILE)**

In accordance with the provisions of KRS 139.470(7) this declaration may only be executed for the purchase of sewer services, water, and fuel by Kentucky residents for use in heating, water heating, cooking, lighting, and other residential uses. "Fuel" shall include but not be limited to natural gas, electricity, fuel oil, bottled gas, coal, coke, and wood.

\_\_\_\_\_ is the accountholder for \_\_\_\_\_  
*Name of Accountholder* *Service Address*

I, \_\_\_\_\_, am the resident or  
*Name of Individual Signing the Declaration (cannot be landlord)*

\_\_\_\_\_  
*Relationship of the undersigned to the resident*

I declare that the address listed is my place of domicile\* or the place of domicile\* of \_\_\_\_\_  
*Name of Resident*

and the purchase of residential utilities for use at this address meets the qualifications for exemption from Kentucky sales and use tax under KRS 139.470(7).

Accordingly, I request the account associated with the above listed service address be classified as exempt from sales and use tax. I understand the exemption will begin on the date of the first full billing cycle after the date of receipt of this declaration by the utility provider or rural electric cooperative.

Under penalties of perjury, I swear or affirm that the information on this declaration is true and correct as to every material matter.

ACCOUNT NUMBER: \_\_\_\_\_

\_\_\_\_\_  
Signature if resident or representative

\_\_\_\_\_  
Date

\* KRS 139.470(7) describes a place of domicile as "the place where an individual has his or her legal, true, fixed and permanent home and principal establishment, and to which, whenever the individual is absent, the individual has the intention of returning."

**Instructions**

- Submit the Declaration of Domicile to each applicable utility provider or rural electric cooperative, not to the Department of Revenue.
- Each resident may have only one place of domicile but may be listed as a responsible party for other service addresses.
- The change in taxability for accounts will be effective on the first day of the first full billing cycle after the date of receipt of this declaration by the utility provider or rural electric cooperative.

Department of Revenue Contact Information:

Phone: 502-564-5170

Email: DOR.Webresponsesalestax@ky.gov

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THE GALLATIN COUNTY WATER DISTRICT PAYMENT PROCEDURES AND WATER RATES EFFECTIVE AS OF 08/18/2022 ARE AS FOLLOWS:

**BILLS ARE DUE UPON RECEIPT. IF PAYMENT HAS NOT BEEN MADE BY THE 10<sup>TH</sup> OF THE MONTH A PENALTY IS ADDED TO YOUR BILL. IF WE HAVE NOT RECEIVED YOUR PAYMENT BY THE 15<sup>TH</sup> OF THE MONTH WE WILL MAIL YOU A REMINDER NOTICE. ANY BILL NOT PAID BY THE 20<sup>TH</sup> OF THE MONTH IS CONSIDERED TO BE DELIQUENT AND IS SUBJECT TO DISCONNECTION. ONCE A REPRESENTATIVE SERVES NOTICE OF DISCONNECTION AT YOUR HOME OR BUSINESS A SERVICE CHARGE IS ADDED TO YOUR BILL.**

THE WATER DISTRICT MAILES ALL BILLS OUT THE LAST DAY OF EACH MONTH. OCCASIONALLY, CUSTOMERS REPORT THAT THEY DID NOT RECEIVE THEIR WATER BILL, OR THEY HAVE MISPLACED IT. IF THIS HAPPENS TO YOU, PLEASE CONTACT THE OFFICE TO FIND OUT THE AMOUNT OF YOUR BILL. FAILURE TO RECEIVE A BILL DOES NOT RELIEVE ONE OF THE RESPONSIBILITY OF PAYING ON TIME.

**WATER RATES:**

FIRST	1,000 Gallons	\$ 21.00 Minimum Bill
NEXT	2,000 Gallons	\$ 7.75 per 1,000 Gallons
NEXT	2,000 Gallons	\$ 7.44 per 1,000 Gallons
NEXT	5,000 Gallons	\$ 6.70 per 1,000 Gallons
OVER	10,000 Gallons	\$ 6.20 per 1,000 Gallons

METER INSTALLATION FEE	\$802.00
1" METER INSTALLATION FEE	\$1100.00
SECURITY DEPOSIT	\$100.00
FIELD COLLECTION CHARGE	\$ 9.00
SERVICE CHARGE/RECONNECTION FEE	\$ 9.00
CONNECTION/TURN-ON FEE	\$ 9.00
CONNECTION/TURN- ON FEE (AFTER HOURS)	\$105.00
FIELD COLLECTION CHARGE (AFTER HOURS)	\$105.00
DISCONNECT/RECONNECT CHARGE (AFTER HOURS)	\$105.00
RETURN CHECK FEE	\$ 12.00

**OFFICE HOURS**

MONDAY – FRIDAY 8:00 AM – 4:30 PM

Visit Our Website: [www.gallatinwater.com](http://www.gallatinwater.com) or Call Toll Free 866-751-1080 to pay your bill

Customer Portal Link: <https://gallatinwater.utilitydistrict.com>

**GALLATIN COUNTY WATER DISTRICT  
4500 KY HWY 455  
SPARTA, KY 41086  
859-643-5200**

**STOP.....**writing checks for your water bill  
**LOOK.....**at how it can be paid AUTOMATICALLY  
**LISTEN.....**to all the advantages of DIRECT PAYMENTS

Gallatin County Water District is extremely excited about *DIRECT PAYMENTS* and we are sure you will be just as excited. Just think.....no more hassles of check writing, finding a postage stamp or worrying if your payment will reach us on time. When you are out of town, on business or vacation, your water bill be taken care of.

You will receive a notice each month. Then, you will have eight (8) days to contact our office if you have any questions. Your electronic transfer will be made on the 10<sup>th</sup> day of the month. If the 10<sup>th</sup> is not a business day or if it falls on a holiday, the electronic transfer will be made the following business day.

To sign up, fill in the form below. Enclose this form with a voided blank check. Continue to pay your bill as usual until you receive your bill with "Memo Bill – Do Not Pay" on it.

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**AUTHORIZATION TO PAY WATER BILL**

**NAME** \_\_\_\_\_ **PHONE** \_\_\_\_\_

**ADDRESS** \_\_\_\_\_

**CITY/STATE/ZIP** \_\_\_\_\_

**FINANCIAL INSTITUTION** \_\_\_\_\_

**TYPE OF ACCOUNT** \_\_\_ **CHECKING** \_\_\_ **SAVINGS**

**ACCOUNT #** \_\_\_\_\_

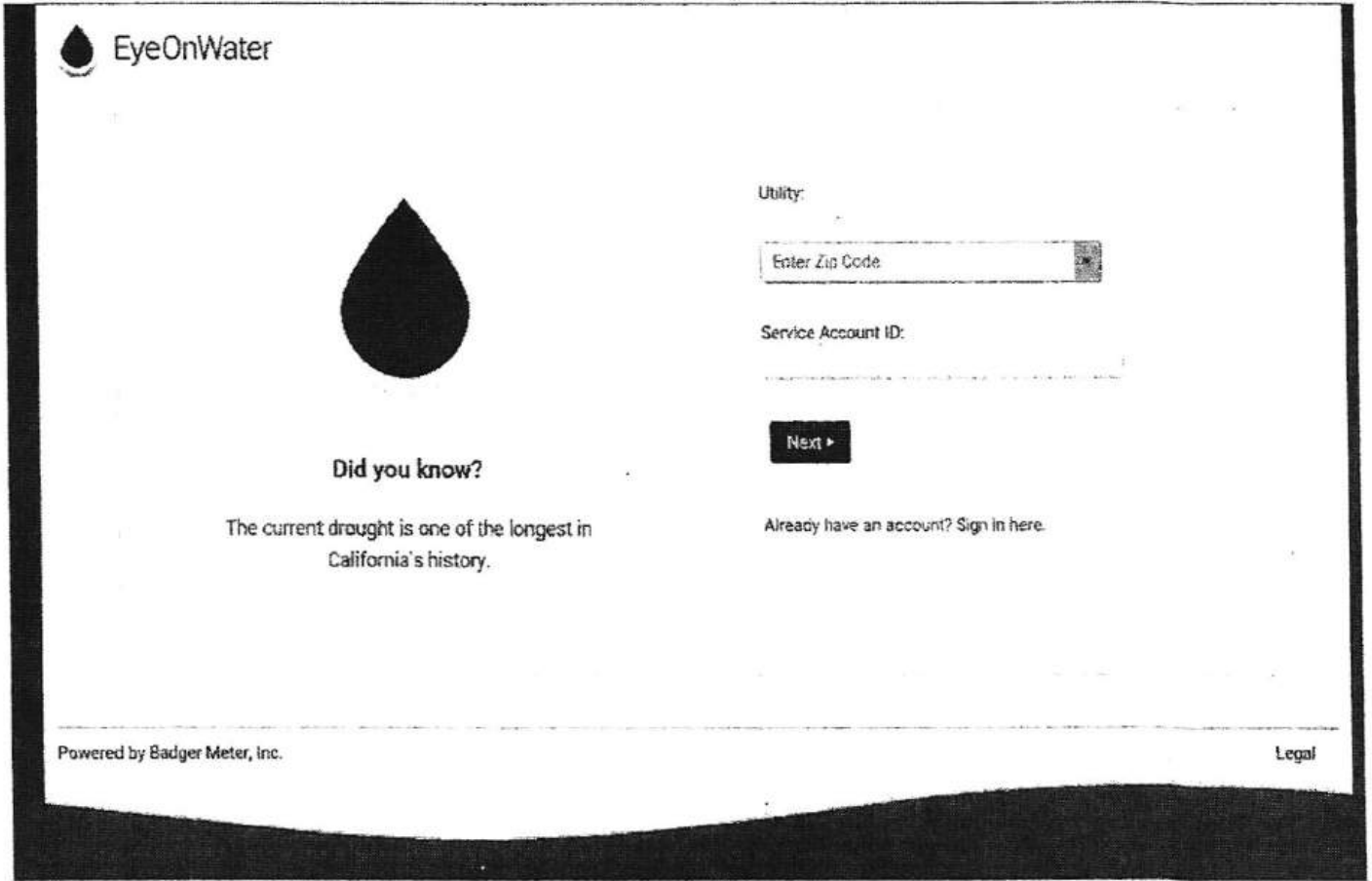
**BANK ROUTING NUMBER** \_\_\_\_\_

I (we) hereby authorize Gallatin County Water District to initiate monthly debits, beginning next month and continuing each month thereafter, for payment of water service bill and for the financial institution specified by me to pay the amount from my checking or savings account. I understand that both Gallatin County Water District and my financial institution reserve the right to terminate this payment plan or my participation therein. This authority is to remain in effect until revoked by me in writing. I (we) acknowledge that the origination of ACH transactions to my (our) account must comply with the provisions of U.S. law.

**DATE** \_\_\_\_\_ **SIGNED** \_\_\_\_\_

# EYEONWATER CUSTOMER LOGIN INSTRUCTIONS

Visit <https://eyeonwater.com/signup> on your computer using a supported web browser.



The screenshot shows the EyeOnWater website's sign-up page. At the top left is the EyeOnWater logo. In the center is a large black water drop icon. Below it, the text reads "Did you know?" followed by "The current drought is one of the longest in California's history." On the right side, there is a form with the following fields: "Utility:" (with a dropdown arrow), "Enter Zip Code" (with a text input field and a small icon), and "Service Account ID:" (with a text input field). Below these fields is a "Next >" button. At the bottom right of the form area, there is a link: "Already have an account? Sign in here." At the bottom left of the page, it says "Powered by Badger Meter, Inc." and at the bottom right, there is a "Legal" link.

Enter your service area zip code

Enter the full account number ##-####-##

Click Next

Enter your email address

Create and confirm a password (no special requirements)

You will receive a confirmation email from BEACON. You must verify your email address by clicking on this link. Once you do, you can sign in using your email and password at the following website.

Visit <https://eyeonwater.com/>

EyeOnWater



Did you know?

Toilets account for nearly of water used by a typical single-family home,

My EyeO

Username D

Password:

Sign in

Create Accou

Powered by Badger Meter, Inc.

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Phone App Instructions:

1. Go to the App Store on your Android or iPhone and search for "eye on water.
2. Download the free App to your iPhone or Android Phone.
3. Open the App.
4. Tap on Login if you already have an account setup.

If you are setting up your Eye On Water account for the first time and want to use the Phone App:

- 1 - Tap on the Register button.
2. Tap on "Enter your account information Manually".
3. Enter your Zip Code.
4. Select your water provider.

5. Enter your Account ID.
6. Tap on the Next button.
7. Enter a valid e-mail address.
8. Create and confirm a password.
9. Verify that you have read the Terms of Service.
10. Tap on the Next button.
11. An email will be sent to the address you provided.
12. Click or tap on the link in the email to verify it is valid.
13. You can now sign in to your account.